

# The DuPont™ Altriset™ Termiticide Performance Guarantee

## No-Hassle, Money-Back Guarantee

DuPont Professional Products is dedicated to creating innovative and environmentally responsible products for the professional pest management community. **As part of this commitment, we confidently offer the DuPont™ Altriset™ termiticide money-back guarantee.** As a Pest Management Professional, you can now try the newest breakthrough in termite control technology at no risk to your business. If you are not completely satisfied, we will refund the net price of your initial purchase up to four (4) cases subject to the terms of the program.

Please visit [proproducts.dupont.com/altrisetguarantee](http://proproducts.dupont.com/altrisetguarantee) for complete details.

### DuPont™ Altriset™

- ▶ Stops feeding within hours
- ▶ Eliminates termites in under three months
- ▶ Long-lasting residual structural protection
- ▶ Excellent environmental and toxicological profile
- ▶ No signal word on the label

See the back of this form for complete terms and conditions.



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Please complete the following:

### Program Participants

Contact Name	
Contact Title	
Company Name	
Address	
City	
State	ZIP
Phone	
E-mail	

### Purchase Details

Distributor	Date of Purchase	Quantity Purchased	Purchase Price
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
Refund good on the net price of your initial purchase up to four (4) cases subject to terms of the program.			Total Purchase = \$ <input type="text"/>

### DuPont™ Altriset™ Termiticide Performance Guarantee Terms and Conditions

#### Requirements and Expectations:

- ▶ If you are not satisfied with DuPont™ Altriset™ termiticide performance or results, you are eligible for a refund of your net initial purchase price of Altriset™ termiticide (including incentives and rebates but excluding returns). The maximum initial purchase refund amount shall not exceed the net purchase price of four cases of product per Pest Management Professional (PMP).
- ▶ This offer is extended to PMPs who purchased Altriset™ termiticide from an authorized distributor and were contracted by a consumer to apply the product.
- ▶ This offer is valid for six months after the date of the initial purchase.
- ▶ This money-back guarantee applies to original purchasers only and is not transferable.
- ▶ DuPont supports and promotes the safe and responsible use of our products by customers. Product applications must be made in accordance with the label and specifically as directed.

#### Return Procedures:

- ▶ Download claim form from [proproducts.dupont.com/altrisetguarantee](http://proproducts.dupont.com/altrisetguarantee).
- ▶ For eligibility, you must submit your request for processing of product performance concerns **no later than 6 months from date of purchase on your receipt**.

#### For Returns:

- ▶ Return your invoice as proof of purchase.
  - ▶ Include the UPC code from each case being claimed.
  - ▶ Mail to: Altriset Performance Guarantee, P.O. Box 549, Lake George, NY 12845.
  - ▶ DuPont reserves the right to audit the records of the Pest Management Professional that pertain to any performance inquiry resolved under this guarantee.
  - ▶ Performance claims that cannot be resolved under this guarantee will receive the benefits of the limited warranty stated on the product label.
  - ▶ The warranty as set out on the product label and the above guarantee are the only performance claims made by DuPont for Professional Products. No representative, distributor or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to such products. No terms or conditions other than those stated herein, on the label or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify these claims shall be binding upon DuPont unless made in writing and signed by an authorized representative of DuPont.
- This offer is subject to these terms and conditions. Not available in all states. See your local DuPont representative for details and availability in your state. Always read and follow all label directions and precautions for use.**



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